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DL-105  
EL-57  
FL-50

# SERVICE LETTER

DATE: 10 MAY 1995  
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TO: ALL OWNERS AND OPERATORS OF MCDONNELL DOUGLAS HELICOPTER SYSTEMS 369H, 369D, 369E AND 369F/FF HELICOPTERS.

## TAIL ROTOR ABRASION STRIP WARRANTY POLICY/COMPENSATION.

MODELS AFFECTED: All Model 369H, 369HE, 369HM, 369HS, 369D, 369E and 369F/FF Series Helicopters.

MDHS has issued the following warranty policy/compensation regarding operator's requirement to comply with Service Information Notices HN-238, DN-187, EN-80 and FN-66, dated 26 October 1994.

Warranty Policy/Compensation for compliance to PART II of the Service Information Notices listed above.

If blades are still within the warranty period, MDHS will assume the cost to replace the abrasion strips, whether or not debonding has occurred, at an Authorized MDHS blade repair facility.

If debonding of an abrasion strip occurs on a blade that is outside of the normal warranty period, MDHS will pay a portion of the cost for replacement of the abrasion strip(s) on the entire set of blades for that aircraft. The costs to be covered by MDHS will be prorated based on hours on the blades. Contact the MDHS Commercial Warranty Repair Administrator for determination of coverage.

If blades are outside the warranty period and abrasion strips are replaced, even though no debonding has occurred, the cost of the abrasion strip replacement will be at the operator's expense.

John Reagan, Dept. Manager  
Commercial Customer Support  
McDonnell Douglas  
Helicopter Systems