



SERVICE LETTER

HL-117
DL-92
EL-43
FL-36

DATE: 27 OCTOBER 1989
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TO: ALL OWNERS AND OPERATORS OF MCDONNELL DOUGLAS HELICOPTER COMPANY (MDHC) 369 SERIES HELICOPTERS.

FEDERAL INVESTIGATION OF CENTRAL AVIATION AND MARINE CORPORATION (CAMCO)

NOTE: CAMCO is an aircraft overhaul and repair facility in Ronkonkoma, N. Y.

A Federal Aviation Administration investigation recently disclosed "...that Camco, in many instances, improperly approved for return to service aircraft appliances from engines and airframe (parts) received from customers."

"CAMCO was found to substitute the customer's part with a similar part, change the serial number and/or data plate, and send the part back to the customer. The part returned falsely indicated the original part's serial number and/or data plate. A part's serial number may have changed several times."

For the reasons above, appropriate action should be taken to determine whether parts maintained by CAMCO and installed on 369 series helicopters meet all applicable airworthiness requirements.

REFERENCE

* FAA Open Letter To All Customers of: Central Aviation and Marine Corporation (CAMCO), dated June 29, 1989.

*Reprinted on the reverse side of this letter.

A handwritten signature in black ink, appearing to read 'Cary Brown'.

Cary Brown, Manager,
Product Support Department
McDonnell Douglas
Helicopter Company



U.S. Department
of Transportation
Federal Aviation
Administration

800 Independence Ave., S.W.
Washington, D.C. 20591

JUN 29 1989

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PRODUCT SUPPORT

Open Letter To All Customers Of:
Central Aviation and Marine Corporation (CAMCO)

This is to inform you that a Federal Aviation Administration investigation of CAMCO, Long Island MacArthur Airport, 2125 Smithtown Avenue, Ronkonkoma, New York 11779, Repair Station No. 3585, has concluded that CAMCO, in many instances, improperly approved for return to service aircraft appliances from engines and airframes (hereinafter referred to as parts) received from customers.

CAMCO was found to substitute the customer's part with a similar part, change the serial number and/or data plate, and send the substituted part back to the customer. The part returned falsely indicated the original part's serial number and/or data plate. A part's serial number may have been changed several times.

By reason of the above, the part returned to the customer was not approved for return to service in accordance with Federal Aviation Regulations. Required maintenance, per a customer's program, may not have been performed. Requested service bulletins or other modifications which may apply to parts by specific serial number or operator may not have been accomplished. Customers with reliability or data collection programs may have been tracking performance on the wrong units.

We recommend that appropriate action be taken to determine whether parts maintained by CAMCO and installed on aircraft owned or operated by you meet all applicable airworthiness requirements.

All contacts on the subject of this letter should be directed to the Federal Aviation Administration, Farmingdale Flight Standards District Office, PSDO 11, Administration Building, Republic Airport, Farmingdale, New York 11738, telephone (516) 894-5530.

Sincerely,

DC Beaudette

for Robert L. Goodrich
Director, Flight Standards Service