

## **SERVICE LETTER**

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## TECHNICAL PUBLICATIONS ON-LINE ORDERING SYSTEM

MDHI has activated an on-line technical publications ordering system that allows internet-based purchasing of MD Helicopters product-line Technical Publications. All technical publications, manuals, logbooks, service bulletins, service letters, binders, tabs and subscription/revision services are now on-line procurable. Purchasers can order and pay for technical publications via credit card, wire transfer or purchase order directly from the MDHI website.

The original Pubs Order Form hotlink and manual order forms are no longer available.

Technical publications can now be directly ordered, printed and shipped to the end user without manual interaction from MD Helicopters personnel.

The technical publications ordering system is located on the MD Helicopters internet website and accessed through the Pub Orders – Online Ordering hotlinks.

Reference: http://www.mdhelicopters.com/v2/pub\_orders.php

To use the new system, you will need to create a new User account. Click the **REGISTER** link on the left-hand side of the page to continue.

Complete the registration to create your personal account. Some features of the new technical publications ordering system include:

- Regional Print Centers to reduce shipping costs
- Automated revision renewal notifications
- A **HELP** tab at the top of the page that includes step-by-step instructions and a frequently asked questions section

If you are still having problems registering or placing an order, there is a **CONTACT US** tab located in the upper right hand corner.

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